



Mr Jimmy L H Lim
Managing Director
Tokai Engineering (M) Sdn Bhd
No 14, Jalan Astaka U8/82, Seksyen U8
Bukit Jelutong,
40150 Shar Alam.
Malaysia

confluence

EMAIL ENQUIRIES@CONFLUENCEPM.COM
WEB WWW.CONFLUENCEPM.COM

ASIA
AUSTRALIA
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SUB CONTINENT

Date 16 December 2009

Dear Jimmy,

Installation of Security Bollards for the Australian High Commission – Kuala Lumpur Malaysia

This letter refers to the installation of a mixed array of security devices comprising thirty seven shallow mounted bollards, four automatic bollards and three static bollards along the Jalan Yap Kwan Seng frontage of the Australian High Commission Chancery in Kuala Lumpur. I wish to personally commend the professional manner in which this project was performed.

The diligence, responsiveness and care provided by Tokai Engineering allowed this challenging project, located immediately adjacent a busy (pedestrian and vehicular) thoroughfare, to be achieved within the promised parameters of time, cost and safety in a manner that; despite significant access and technical difficulties, set a high standard for others to follow.

The installed bollard array, while providing the high level of protection sought by the client (Commonwealth of Australia), is unobtrusive, blending well into the surrounding streetscape. Installation was performed competently and without fuss with the result that the completed project is a credit to all involved.

I thank you and your project team for the tireless effort applied to successfully undertake this challenging task.

Yours faithfully,

Russ Looker
Project Manager, ConfluencePM